



## **Customer Warranty Information and Disclosures**

### **Warranty**

All auto glass replacement workmanship is guaranteed for the life of the vehicle, which includes and covers wind noise, water leaks, and loose trim pieces. Exclusions include problems which occur as a result of auto collision, damage, or rust deterioration. Warranty coverage is Lifetime (except when ownership changes).

### **Limitations and Exclusions**

This warranty expires with change of ownership of this vehicle. Once ownership changes, then in no event shall Auto Glass in San Antonio be liable for incidental or consequential damages.

### **Customer Aftercare Responsibilities**

- Avoid driving vehicles or drive minimally during the first 24 hours due to curing time.
- Keep applied tape in place for at least 24 hours.
- Leave a window rolled down about one inch; avoid slamming doors for at least 24 hours.
- Avoid high-pressure car washes for at least 48 hours.
- Auto Glass in San Antonio is not liable for incidental or consequential damages.
- Aftermarket antennas and devices not guaranteed.
- Windshield stress crack guarantee for 90 days from installation.
- Workmanship guarantee is for the life of the vehicle, with limitations and exclusions.
- Warranty expires upon change of vehicle ownership.
- Warranty valid only with receipt; warranty work available Monday-Friday only.

**NO RECEIPT, NO WARRANTY. Warranty work done Monday-Friday only.**

**Important Notice: ADAS Driver Safety System Calibration**

The customer acknowledges that certain windshields replaced by Auto Glass in San Antonio may contain sensors for items such as lane departure warning system, lane keep assist, forward collision alert, collision assist, smart city brake, or any other sensor which controls the movement of the vehicle. Auto Glass in San Antonio has given the customer notice that the original equipment manufacturer may require the windshield sensor to be recalibrated or programmed after it is transferred from the broken windshield to a new windshield.

**Auto Glass in San Antonio does not warrant or guarantee the proper function of any windshield sensor that was removed from a broken windshield.**

The customer further acknowledges that it will be the customer's sole responsibility and expense to confirm the proper operation of the windshield sensor, or to recalibrate or reprogram any malfunctioning sensor that was removed from the customer's broken windshield.

**Rock Chip Repair Disclaimer**

Please note that rock chip repair is primarily focused on restoring the structural integrity of the glass and not on cosmetic improvements. As such, you may still notice the location of the chip after the repair is completed.

Upon completion of the repair, we provide a lifetime warranty to ensure that the chip will not spread from the original repair location. In the event that the chip does spread, we will credit the amount paid for the initial repair towards a full windshield replacement by our company.

The appearance of the repaired windshield should not be used as an indicator of the success of the repair. Due to the nature of the glass being pre-damaged, there is a possibility that the chip could spread during the repair process while the technician is applying the resin. In such cases, we will not charge you or your insurance for the attempted repair. However, we cannot guarantee the windshield against further damage.

By proceeding with the rock chip repair service, you acknowledge and agree to the terms and conditions set forth in this disclaimer.

**Responsible Notice**

ATTENTION CUSTOMER: You are being notified in accordance to the MOTOR VEHICLE LAWS SECTION 70.001- 70.008 that your vehicle may be subject to REPOSSESSION for RETURNED CHECKS such as INSUFFICIENT FUNDS, ACCOUNT CLOSED, STOP PAYMENT, OR STOLEN CHECKS. This also applies to CREDIT CARD STOP PAYMENTS. You will also be liable for the cost of any repossession fees or other incurred expenses.

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